



OUR SERVICE IS OUR **ONLY** CONTRACT

## Internal Customer Service Representative (ICSR)

### Role

In this full-time role, an Internal Customer Service Representative will report to the Office Team Manager. The ICSR assists the Service Team with problem solving to ensure customers receive excellent service.

### Responsibilities

An Internal Customer Service Representative will work with Route Managers and CSRs to fulfill customer requests and concerns. They will run and analyze reports and work toward solving problems and reconciling data. They will also conduct shortage audit and enter work orders when replacement garments are needed.

### Skills & Values

This position requires high attention to detail, excellent interpersonal skills, problem solving skills, critical thinking, and self-motivation. The individual will also strive to fulfill the company values of honesty, integrity, excellence, and relationships.

To learn more please apply online via the Employment Interest form located on our website or send your resume to [HR@wmuniform.com](mailto:HR@wmuniform.com)