



OUR SERVICE IS OUR **ONLY** CONTRACT

Apprentice Customer Service Representative

Role

In this full-time role, an Apprentice Customer Service Representative (ACSR) will report to the Director of Service and train with current Customer Service Representatives (CSRs). CSRs drive routes throughout Michigan, delivering rental products to customers. An Apprentice will be preparing for their own dedicated route when one becomes available. They will also assist the Service Department in covering for CSR absences and other needs as they come up.

Responsibilities

An Apprentice CSR will work with a current CSR to build relationships with existing customers through excellent service while delivering uniforms, towels, mats & more. They will learn how to create customer solutions and look for referral opportunities through these relationships. They will also learn how to effectively interact with the Production and Office teams to ensure timely and accurate garment and invoice processing.

Skills & Values

This position requires safe driving, self-motivation, good organization skills, problem solving and clear communication with customers and other employees. The individual will also strive to fulfill the company values of honesty, integrity, excellence and relationships.

To learn more about the company culture of WM Uniform, benefits and more, visit
<https://wmuniform.com/join-our-team/>

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